

Direct Debit Request (DDR) Customer / Donor Authority:

Name of customer / donor giving the direct debit:

I/We

Name of debit user:

Request and authorise **AUSTRALIAN BUSH HERITAGE FUND** (trading as Bush Heritage Australia)
067097 (APCA user ID number)

To arrange for funds to be debited from my/our account at the financial institution identified below and as prescribed through the Bulk Electronic Clearing System (BECS)

Details of the account to be debited:

Name of Financial Institution

Address of branch where account is held

Account name

BSB number Account number

Payment details:

Amount to be debited \$ Frequency of debit **monthly**

Signature/s Date

This authorisation is to remain in force until cancelled by the customer / donor and in accordance with the term described in the Direct Debit Service Agreement below.

DIRECT DEBIT REQUEST SERVICE AGREEMENT

1. Debiting details – as on the Direct Debit Request form. 2. The Customer (donor) will be advised 14 days in advance of any changes to the Direct Debiting arrangements. 3. For all matters relating to the Direct Debit arrangements, the Customer (donor) will need to call Supporter Services at Bush Heritage Australia on 1300 628 873 or write to PO Box 329, Flinders Lane, MELBOURNE VIC 8009 or email donations@bushheritage.org.au. 4. The Customer (donor) should be aware that: a. Direct debiting through BECS is not available on all accounts. b. Account details should be checked against a recent statement from your Financial Institution. 5. It is the Customer's (donor's) responsibility to ensure sufficient cleared funds are in the nominated debiting account when the payments are due to be drawn. 6. If the due date for payment falls on a non-working day or public holiday, the payment will be processed on the next working day. 7. For returned unpaid transactions, the following procedure will apply: Bush Heritage Australia will advise the customer (donor) of the unpaid transaction and request alternative arrangements to be made for payment if possible. 8. All customer records and account details will be kept private and confidential to be disclosed only at the request of the Customer (donor) or Financial Institution in connection with a claim made to an alleged incorrect or wrongful debit. 9. This authorisation is to remain in force until cancelled by the customer/donor and in accordance with the terms described in the Direct Debit Service Agreement.

If you have any queries please call us on 1300 NATURE (1300 628 873) or email donations@bushheritage.org.au